

Unit code	BSBXXX124
Unit title	Develop Advanced Digital Skills in the Workplace
Unit outcomes	<p>This unit describes the skills and knowledge required to integrate digital capabilities across multiple competence areas in workplace contexts.</p> <p>Learners develop integrated workplace capability across five competence (C) areas:</p> <p>C1. Information search, evaluation and management</p> <p>C2. Communication and collaboration</p> <p>C3. Digital content creation</p> <p>C4. Safety, wellbeing and responsible use</p> <p>C5. Problem identification and solving.</p> <p>No licensing, legislative or certification requirements apply to this unit at the time of publication.</p>
Knowledge (K)	<p>Required knowledge includes:</p> <p>K1. Analyse personal, social and political consequences of misinformation, disinformation, bias, social media influence and filter bubbles.</p> <p>K2. Analyse features of trustworthy digital technologies and methods for identifying deep-fakes.</p> <p>K3. Evaluate sources of error or inaccuracy in digital information or data environments.</p> <p>K4. Analyse processes for managing, processing and analysing digital information and data.</p> <p>K5. Analyse high-risk and prohibited Artificial Intelligence (AI) systems according to legislation, and their societal, political or economic impacts.</p> <p>K6. Analyse ethical, legal and illegal behaviours in digital environments, recognising contextual complexity.</p> <p>K7. Analyse types of digital abuse, affected groups, impacts, and reporting mechanisms.</p> <p>K8. Evaluate the relationship between technological development and digital identity management.</p> <p>K9. Analyse methods for complex digital content integration and re-elaboration, with consideration of appropriate and inappropriate AI use.</p> <p>K10. Analyse copyright and licensing legislation, including distinctions between AI training data and AI-generated content.</p> <p>K11. Analyse human-centric approaches and human oversight in programming and AI systems.</p>

	<p>K12. Analyse types, features and purposes of common machine-learning approaches and algorithms.</p> <p>K13. Analyse rights under cyber security legislation and the use of emerging technologies in cyber attacks and cyber security.</p> <p>K14. Analyse features, applications, benefits and limitations of open data and big data.</p> <p>K15. Analyse routine workplace tasks suitable for partial or full automation using programming tools or AI systems.</p>
<p>Skills (S)</p>	<p>Required skills include:</p> <p>S1. Integrate advanced digital search tools and strategies to address information needs.</p> <p>S2. Critically assess reliability and accuracy of diverse sources, AI-generated content and bias.</p> <p>S3. Apply ethical and transparent data management and analysis practices to support decision-making.</p> <p>S4. Support others to develop advanced information search and evaluation capability.</p> <p>S5. Integrate communication tools for complex tasks, guide others in tool selection and digital event coordination.</p> <p>S6. Share information ethically and advise others on ethical digital communication practices.</p> <p>S7. Assess technologies for inclusion and democratic impact and support others to exercise digital rights.</p> <p>S8. Lead collaboration using combined tools with ethical AI use.</p> <p>S9. Integrate digital content creation tools to produce specialised content aligned to goals and audience.</p> <p>S10. Apply ethical, transparent AI use for content integration and re-elaboration.</p> <p>S11. Apply legal and ethical guidelines for digital content use across contexts.</p> <p>S12. Apply computational thinking and AI systems to automate routine tasks.</p> <p>S13. Implement and update cyber security measures and support others to apply protection strategies.</p> <p>S14. Manage privacy and wellbeing risks and support intervention in harmful situations.</p> <p>S15. Evaluate environmental impacts of digital technologies and support sustainable practices.</p> <p>S16. Apply solution-finding strategies to diagnose and solve technical problems.</p>

	<p>S17. Evaluate accessibility, inclusivity, fairness and rights-sensitivity of digital technologies.</p> <p>S18. Apply digital technologies efficiently and ethically using human-centric approaches.</p> <p>S19. Monitor digital technological developments and support ongoing capability development in self and others.</p>
Application of Knowledge & Skills	<p>At the Advanced level, learners apply knowledge (K1-K15) and skills (S1-S19) across all competence areas (C1-C5) with the following characteristics:</p> <ul style="list-style-type: none"> • Autonomy: With significant autonomy and initiative, making strategic decisions and judgements based on analysis of digital capability requirements and organisational objectives. • Accountability: Accountable for outcomes of their own and others' work, quality of integrated digital solutions, and effectiveness of strategies implemented. • Responsibility: Responsible for guiding and supporting others, evaluating integrated digital approaches, and contributing to organisational digital capability development. • Context: Workplace digital tasks requiring analysis, evaluation and strategic application across diverse organisational contexts, including situations with multiple variables and stakeholder considerations. • Decision-Making: Make strategic decisions about integrated digital approaches and tool selection; evaluate effectiveness of digital strategies; identify when specialist expertise or organisational policy development is required.
Assessment Requirements	
Performance evidence (PE)	<p>Learners must demonstrate ability to:</p> <p>PE1. implement advanced information search and evaluation methodologies</p> <p>PE2. critically assess diverse information sources and AI-generated content</p> <p>PE3. lead ethical digital communication and collaboration using integrated tools</p> <p>PE4. mentor others to build digital collaboration capability</p> <p>PE5. create specialised digital content using ethical AI practices</p> <p>PE6. apply computational thinking and AI systems to automate routine tasks</p> <p>PE7. implement cyber security, privacy, wellbeing and sustainability practices</p> <p>PE8. diagnose and resolve technical problems using human-centric approaches</p>

	<p>PE9. support and guide others in developing integrated digital capability.</p> <p>Performance evidence must be demonstrated across at least two different workplace scenarios.</p>
Knowledge evidence (KE)	<p>Learners must demonstrate knowledge of:</p> <ul style="list-style-type: none"> • professional digital systems and advanced tools, content creation platforms, communication channels, and problem-solving resources appropriate for complex workplace contexts • complex non-routine scenarios requiring strategic integration of capabilities across multiple competence areas in authentic workplace tasks, management of challenging interactions and comprehensive security implementation • opportunities to lead digital initiatives, support others, and take responsibility for non-routine outcomes • contexts requiring ethical, accessibility and democratic impact assessment • assistive technologies where required to support diverse learner needs. <p>Knowledge evidence must be demonstrated across at least two different workplace scenarios.</p>
Assessment conditions	<p>Assessment must occur in conditions that reflect real or simulated workplace environments, including access to:</p> <ul style="list-style-type: none"> • professional digital systems and advanced tools, content creation platforms, communication channels, and problem-solving resources appropriate for complex workplace contexts • non-routine scenarios requiring strategic integration of capabilities across multiple competence areas in authentic workplace tasks, management of challenging interactions and comprehensive security implementation • opportunities to lead digital initiatives, support others, and take responsibility for non-routine outcomes • contexts requiring ethical, accessibility and democratic impact assessment • assistive technologies where required to support diverse learner needs. <p>Assessors must satisfy the requirements for assessors under applicable VET legislation, frameworks, and standards.</p>
Unit Mapping Information	No equivalent unit.
Links	Link to BSB TP Companion Volume Implementation Guide.