Telecommunications Technology Qualifications Update

Consultation Strategy

FSO_ANN_2425_002

Version	Date	Summary of changes
V0.1	02/05/2025	Draft version for DEWR approval.
V0.2	September 2025	Draft version for Technical Committee approval.
V1.0	October 2025	Incorporation of Technical Committee feedback.

Contents

Project Name: Telecommunication Technology Qualifications Update

Training Package: Information and Communications Technology (ICT)

Introduction

Training must be responsive to industry needs and aligned with employment pathways. The rapid evolution of Information and Communications Technology (ICT) is driving significant changes in the telecommunications sector. Current qualifications no longer reflect the latest industry standards, technological advancements, or regulatory requirements. This misalignment has created challenges for employers seeking skilled workers and for learners aiming to develop relevant, up-to-date skills. Without timely updates, training products risk becoming outdated, impacting workforce capability and industry competitiveness.

Scope of the project

This activity will update six ICT Training Package (TP) Telecommunications Technology qualifications, along with related skill sets and units of competency (UoC), to ensure they reflect advancements in technology and changes in safety, regulatory, and licensing requirements.

Qualifications in scope

Code	Title
ICT20219	Certificate II in Telecommunications Network Build and Operation
ICT20319	Certificate II in Telecommunications Technology
ICT30419	Certificate III in Telecommunications Network Build and Operation
ICT30524	Certificate III in Telecommunications Technology
ICT41119	Certificate IV in Telecommunications Network Design
ICT41219	Certificate IV in Telecommunications Engineering Technology

Units of Competency in scope

Code	Title
ICTICT408	Create technical documentation
ICTNPL409	Apply knowledge of regulation and legislation for the telecommunications industry
ICTTEN202	Use hand and power tools
ICTTEN207	Install and test internet protocol devices in convergence networks
ICTTEN208	Use electrical skills when working with telecommunications networks
ICTTEN211	Work effectively in a telecommunications network environment
ICTTEN315	Determine and apply technologies within a telecommunications system
ICTTEN317	Locate, identify and rectify telecommunications network faults
ICTTEN414	Repair telecommunication system faults
ICTTEN416	Install, configure and test an internet protocol network
ICTTEN427	Conduct site surveys to identify carrier installation requirements

Code	Title
ICTTEN428	Prepare design drawings and specification for telecommunications installations
ICTTEN429	Estimate and quote for carrier telecommunications equipment installations
ICTTEN435	Solve electrical-based telecommunications circuitry and cabling problems
ICTWOR202	Work effectively in the digital and telecommunications industry
ICTWOR308	Provide customer service to telecommunications customers
ICTBWN302	Install optical fibre splitters in fibre distribution hubs
ICTBWN303	Install lead-in module and cable for fibre to the premises
ICTBWN306	Use radio frequency measuring instruments
ICTBWN307	Use optical measuring instruments
ICTBWN308	Work safely on live optical fibre installations
ICTBWN309	Perform tests on optical communication system and components
ICTCBL205	Joint metallic conductor cable on customer premises
ICTCBL206	Alter services to existing cable system
ICTCBL210	Install a telecommunications service to a building
ICTCBL211	Install an above ground equipment enclosure
ICTCBL212	Erect aerial cable supports
ICTCBL219	Apply safe technical work practices for cabling registration when configuring an ADSL circuit
ICTCBL238	Install, maintain and modify customer premises communications cabling: ACMA Lift Rule
ICTCBL239	Install customer cable support systems
ICTCBL240	Place and secure customer cable
ICTCBL241	Terminate metallic conductor customer cable
ICTCBL242	Install functional and protective telecommunications earthing system
ICTCBL246	Install, maintain and modify customer premises communications cabling: ACMA Restricted Rule
ICTCBL247	Install, maintain and modify customer premises communications cabling: ACMA Open Rule
ICTCBL248	Install and terminate hard-line coaxial cable
ICTCBL249	Haul underground cable for installation and maintenance work
ICTCBL250	Haul and fix aerial cable
ICTCBL251	Install aerial and underground cable lead-ins
ICTCBL252	Joint and terminate coaxial cable
ICTCBL253	Construct underground telecommunications infrastructure
ICTCBL254	Joint metallic conductor cable in access network
ICTCBL301	Install, terminate and certify structured cabling installation
ICTCBL303	Install and terminate coaxial cable
ICTCBL305	Hand over cable systems and equipment
ICTCBL306	Locate and identify cable system faults
ICTCBL311	Install systems and equipment on customer premises
ICTCBL313	Modify and cutover cable
ICTCBL314	Install network cable equipment
ICTCBL316	Install ribbon fibre cable in the FTTX distribution network
ICTCBL319	Rearrange large size copper cable
ICTCBL320	Jumper metallic conductor cable in the access network

Code	Title
ICTCBL322	Install, test and terminate optical fibre cable on customer premises
ICTCBL323	Test cables and systems on customer premises
ICTCBL324	Cut over new systems and equipment on customer premises
ICTCBL325	Maintain cable network
ICTCBL326	Cut over metallic conductor cable in the access network
ICTCBL329	Install underground cable for communications applications
ICTCBL330	Splice and terminate optical fibre cable for telecommunications projects
ICTCBL331	Conduct basic identification and fault-finding within cabling networks and customer equipment
ICTCBL332	Locate, identify and rectify copper cable faults
ICTCBL333	Install aerial cable for communications applications
ICTCBL334	Install underground enclosures and conduit
ICTCBL335	Construct aerial cable supports
ICTCBL336	Install and cut over metallic conductor cable to access network cabinet
ICTCBL401	Prepare design drawings and specification for a cable installation
ICTCBL403	Supervise cabling project
ICTCBL404	Test cable bearers
ICTCBL405	Remotely locate and identify cable network faults
ICTCMP201	Organise and monitor cabling to ensure compliance with regulatory and industry standards
ICTCMP203	Perform restricted customer premises broadband cabling work: ACMA Restricted Rule
ICTCMP502	Conduct radio communications site audits
ICTDRE301	Install digital reception equipment
ICTDRE302	Locate and rectify digital reception equipment faults
ICTDRE303	Install a complex digital reception system
ICTDRE305	Develop integrated digital reception systems
ICTDRE308	Install a cable broadband multi-dwelling unit system
ICTDRE314	Design communications wiring systems for customer premises
ICTDRE401	Integrate customer digital reception equipment
ICTDRE402	Integrate data delivery modes
ICTEDU301	Train customers in new technology
ICTICT401	Determine and confirm client business requirements
ICTICT405	Develop detailed technical design
ICTNPL401	Apply business acumen to network planning
ICTNPL402	Plan the deployment of access network architectures
ICTNPL410	Plan the telecommunications access network for an estate
ICTNWK409	Create scripts for networking
ICTNWK419	Identify and use current virtualisation technologies
ICTOPN403	Prepare activity plans and specifications for a fibre to the x installation
ICTOPN404	Test optical communications systems and components
ICTOPN405	Install and test a dense wavelength division multiplexing system
ICTPMG201	Prepare site for support installation
ICTPMG202	Plan, organise and undertake work activities
ICTPMG403	Manage the delivery of network infrastructure

Code	Title
ICTPMG503	Prepare a project brief
ICTPRG301	Apply introductory programming techniques
ICTRFN201	Install a satellite antenna
ICTRFN202	Install a terrestrial antenna
ICTRFN301	Install a radio communications antenna and feedline
ICTRFN304	Construct and test a radio communications device
ICTRFN305	Operate and maintain radio communications technical instruments and field equipment
ICTRFN402	Select antenna system for radio communications
ICTRFN405	Install radio communications base station equipment
ICTRFN406	Maintain hybrid fibre coaxial broadband cable network
ICTRFN407	Conduct radio frequency measurements
ICTRFN502	Test and measure cellular phone and network equipment performance
ICTRFN505	Test and measure cellular phone and network equipment performance
ICTSMB401	Set up and operate a contractor business
ICTTCR203	Use safe rigging practices to climb and perform rescues on telecommunications network structures
ICTTEN203	Install and configure a home or small office network
ICTTEN204	Install and configure a small to medium business network
ICTTEN205	Build and maintain a secure network
ICTTEN206	Operate new media software packages
ICTTEN210	Install underground telecommunications infrastructure
ICTTEN301	Provide infrastructure for telecommunications network equipment
ICTTEN310	Remove and replace electronic circuit boards in carrier equipment
ICTTEN312	Install telecommunications network equipment
ICTTEN313	Work on and resolve recurrent network faults
ICTTEN316	Conduct basic tests and analyses of telecommunications copper cabling
ICTTEN318	Inspect, clean and handle optical fibre cable and connectors
ICTTEN320	Commission an electronic unit
ICTTEN321	Maintain an electronic system
ICTTEN322	Provide infrastructure for telecommunications network customer equipment
ICTTEN402	Estimate and quote for customer telecommunications equipment installation
ICTTEN403	Assign a transmission path
ICTTEN404	Install and configure a wireless mesh network
ICTTEN406	Effect changes to existing customer premises equipment systems and equipment
ICTTEN408	Complete equipment and software upgrades
ICTTEN409	Commission an electronic system
ICTTEN411	Monitor, analyse and action telecommunications network alarms
ICTTEN412	Undertake routine maintenance of the telecommunications network
ICTTEN413	Undertake remote diagnosis and repair of network faults
ICTTEN415	Install and configure internet protocol TV in a home network
ICTTEN421	Apply advanced routing protocols to network design
ICTTEN422	Configure and troubleshoot advanced network switching
ICTTEN423	Install and maintain a wide area network

Code	Title
ICTTEN425	Design, install and configure a customer smart technology network
ICTTEN432	Identify requirements for customer telecommunications equipment
ICTTEN433	Install configuration programs on PC based customer equipment
ICTWHS201	Provide telecommunications services safely on roofs
ICTWHS202	Work safely in a radio frequency electromagnetic radiation environment
ICTWHS205	Work safely near power infrastructure at a telecommunications workplace
ICTWOR301	Organise resources
ICTWOR302	Organise material supply
ICTWOR303	Schedule resources
ICTWOR304	Manage spare parts
ICTWOR305	Supervise worksite activities
ICTWOR306	Resolve technical enquiries using multiple information systems
ICTWOR307	Collect and analyse technical information
ICTWOR401	Undertake a civil site survey

Skill sets in scope

Code	Title
ICTSS00077	Telecommunications Linesworker Copper Skill Set
ICTSS00078	Telecommunications Linesworker Fibre Skill Set
ICTSS00080	Copper Cable Jointer Skill Set
ICTSS00083	Underground Installations Skill Set
ICTSS00084	Basic Open Cabler Registration Skill Set
ICTSS00085	Basic Restricted Cabler Registration Skill Set
ICTSS00086	ACMA Advanced Cabler Registration Skill Set
ICTSS00087	Basic Technician Network Build and Operate Skill Set
ICTSS00091	Radio Technician Skill Set
ICTSS00092	Technical Help Desk Support Skill Set
ICTSS00093	Telecommunications Linesworker HFC Skill Set
ICTSS00094	Technician Fibre Skill Set
ICTSS00095	Fibre Splicer Skill Set
ICTSS00096	Technician Hybrid Fibre Coaxial Skill Set
ICTSS00097	Telecommunications Customer Service Technician - HFC Technician Skill Set
ICTSS00098	Network Technician HFC Skill Set
ICTSS00110	Radio Frequency Skill Set
ICTSS00111	Optical Networking Skill Set
ICTSS00113	Telecommunications Networking Management Skill Set
ICTSS00114	Advanced Telecommunications Networking Skill Set
ICTSS00115	XG Cellular Network Infrastructure Rollout Skill Set
ICTSS00116	XG Cellular Network Implementation Skill Set
ICTSS00156	Telecommunications Network Engineering for Intermediate Roles Skill Set
ICTSS00165	Telecommunications Network Engineering for Advanced Roles Skill Set
ICTSS00184	Advanced ICT Sustainability Skill Set
ICTSS00185	Basic ICT Sustainability Skill Set

Code	Title
ICTSS00186	Civil Works - Installation of Pit and Pipe and FDH Skill Set
ICTSS00187	Commercial Digital Television Antenna Systems Installation Skill Set
ICTSS00188	Network Designer and Installation Skill Set
ICTSS00189	Digital Antenna System and Component Installation Skill Set
ICTSS00190	Convergence Installation in Small to Medium Networks Skill Set
ICTSS00191	Wireless LAN and IP Network Installation Skill Set

Superseded Units of Competency in scope for update

Code	Title
BSBCUS201	Deliver a service to customers
BSBDES401	Generate design solutions
BSBDES402	Interpret and respond to a design brief
BSBDES403	Develop and extend design skills and practice
BSBDES501	Implement design solutions
BSBDES502	Establish, negotiate and refine a design brief
BSBLDR402	Lead effective workplace relationships
BSBMGT401	Show leadership in the workplace
BSBSMB407	Manage a small team
BSBSUS201	Participate in environmentally sustainable work practices
BSBSUS401	Implement and monitor environmentally sustainable work practices
BSBSUS402	Implement an environmental management plan
CPCCDE3014A	Remove non-friable asbestos
CPCCOHS1001A	Work safely in the construction industry
CPCCWHS1001	Prepare to work safely in the construction industry
CPCPCM2043A	Carry out WHS requirements
RIICCM202D	Identify, locate and protect underground services
RIIWHS202D	Enter and work in confined spaces
RIIWHS204D	Work safely at heights
RIIWHS205D	Control traffic with stop-slow bat
RIIWHS302D	Implement traffic management plan
TLID2010	Operate a forklift
UETTDREL14A	Working safely near live electrical apparatus as a non-electrical worker

Project Timeline

Activity	Commencement
Commencement	March 2025
Establish Technical Committee	May 2025
Scoping and review	August 2025
Drafting of training products	January 2026
Draft 1 training products Technical Committee endorsement	April 2026
Draft 1 public and government consultation	April 2026
Incorporating feedback	May 2026
Draft 2 public and government consultation	July 2026
Incorporating feedback	July 2026
Senior Official check	September 2026
Finalisation and submission to the Assurance Body	November 2026
Assurance Body consideration	December 2026
Skills Ministers' endorsement	January 2027
Products available on Training.gov.au	February 2027

Initial development

Website notification

April 2025
Future Skills Organisation (FSO) will publish a project webpage including the project commencement. At the commencement stage the draft consultation process, and feedback option on the FSO Project website Telecommunications Technology Qualifications Review.

Establishment of Technical Committee

May 2025 – September 2025
FSO will provide a link on the project webpage and send an email to key stakeholders seeking expressions of interest for nominations to become a member of the Telecommunication Technology Qualifications Update Technical Committee.

Following the expressions of interest, FSO will establish a Technical Committee to provide expert advice based on evidence across educational and technical knowledge to assist in the design and development of training products.

The Technical Committee will leverage their expertise to advise FSO on training design, delivery, and assessment, AQF (Australian Qualifications Framework) levels, impacts on learners, implementation issues, and identify any additional stakeholders that should be included in the consultation strategy.

The membership of the Technical Committee will be proportional to the scope of the project.

Notify Senior Responsible Officers, Assurance Body, and other Jobs and Skills Councils

September 2025
An email will be sent to Senior Responsible Officers, the Assurance Body and other JSCs notifying them of the availability of the consultation strategy, Technical Committee Membership, and terms of reference on the FSO project website.

Drafting training package products scoping and review

August - October 2025
Scoping and review of training package products involves evaluating the content, structure, and relevance of training package products to ensure they meet industry and learner needs. This process includes identifying gaps, outdated information, aligning with current regulations, and incorporating feedback from stakeholders.

Scoping consultation

September – October 2025
Stakeholder engagement and collaboration will be open, proactive, inclusive, fair, and transparent across the VET (Vocational Education and Training) system and industry. Multiple mechanisms will be used to collect feedback to inform the development process. These are designed to maximise participation opportunities and garner a comprehensive range of views and perspectives from stakeholders across Australia.

FSO will engage with members from the consultation group and a wider network of stakeholders to acquire feedback through various communications channels. These facilitated consultations give stakeholders an opportunity to discuss issues as a group and provide their feedback. This provides a rich source of information for training product development work and helps to determine consensus between stakeholders and divergent views.

For this project, stakeholders will have the ability to attend *workshops, individual consultations and complete questionnaires*. These activities will give stakeholders the ability to provide feedback on:
- the training design
- the training delivery
- the assessment
- the AQF (Australian Qualifications Framework) levels
- impacts on learners
- implementation issues

Workshops

September – October 2025
FSO will hold workshops promoting interactive discussion on the Telecommunications Technology Qualifications Update Training Products. Workshops give the opportunity for a diverse range of stakeholders to discuss draft products; it also assists in maximising reach to rural and remote stakeholders. Commonwealth and state/territory government stakeholders and their representatives will be invited to participate in workshop discussions. During the workshops FSO will use online software tools to facilitate interactive synchronous feedback from participants including minority cohort groups.
- The link to enrol in the workshops will be made available on the project website.

Email Feedback

August – October 2025
FSO will promote the option of accepting email feedback on the Telecommunications Technology Qualifications Update Training Products from stakeholders.
- To provide email feedback please email telecommunications@futureskillsorganisation.com.au

Questionnaire

August – October 2025
FSO will provide a questionnaire promoting feedback on the Telecommunications Technology Qualifications Update Training Products. Questionnaires give the opportunity for a diverse range of stakeholders to provide feedback on draft products; it also assists in maximising reach to minority cohort stakeholders.
- The link to the questionnaire will be made available on the project website

Communications Advisory Group (CAG)

October 2025
FSO will utilise the existing CAG meeting to promote interactive discussion on the Telecommunications Technology Qualifications Update Training Products. The CAG gives the opportunity for subject matter experts to discuss draft products.

Treatment of Feedback

Feedback captured during the consultation period will be reviewed by the Technical Committee for relevance to the training product. The Technical Committee will use their expertise to analyse the feedback and identify which feedback is to be incorporated within the training products.
Where feedback is not incorporated FSO will provide justification for exclusion.

Scoping Consultation Log

Throughout the development process, feedback will be captured in the project Consultation Log. The Consultation Log will include a high-level summary of feedback received and will be published to the project website at key points. It will include evidence of consultations, responses to feedback, and if relevant any dispute resolution, justification for feedback not incorporated, and issues not resolved.

Drafting process

January – April 2026
The drafting process commences with scoping and review of the Telecommunications Qualifications, units of competency and skill sets.
Following the scoping report and advice provided from the Technical Committee, FSO will commence drafting the Training Products. These products will be reviewed and approved by the technical committee prior to the first government and public consultation process.

Technical Committee Meetings

September 2025 – September 2026
Technical Committee meetings will be held throughout the project to obtain subject matter expertise (SME) on the draft training products, provide industry advice and recommendations and support for the FSO's Draft Training Package Products.
- Technical Committee Induction – September 2025
- Technical Committee Meeting 1 – November 2025
- Technical Committee Meeting 2 – December 2025
- Technical Committee Meeting 3 – April 2026
- Technical Committee Meeting 4 – May 2026
- Technical Committee Meeting 5 – July 2026
- Technical Committee Meeting 6 – September 2026

Public and Government Consultation

Release of draft training products

April 2026
The Draft training products will be made available via the FSO project website page, including consultation dates and options for providing feedback. The links on the project web page make all drafts publicly available to download for review and comment. The opening of consultation will be promoted through FSO email alerts, social media and reminders will be sent via the same mechanisms during the four-week consultation period.

Undertake Draft 1 consultations

April 2026
Stakeholder engagement and collaboration will be open, proactive, inclusive, fair, and transparent across the VET (Vocational Education and Training) system and industry. Multiple mechanisms will be used to collect feedback to inform the development process. These are designed to maximise participation opportunities and garner a comprehensive range of views and perspectives from stakeholders across Australia.

FSO will engage with members from the consultation group and a wider network of stakeholders to acquire feedback through various communications channels. These facilitated consultations give stakeholders an opportunity to discuss issues as a group and provide their feedback. This provides a rich source of information for training product development work and helps to determine consensus between stakeholders and divergent views.

For this project, stakeholders will have the ability to attend *workshops, individual consultations and complete questionnaires*. These activities will give stakeholders the ability to provide feedback on:
- the training design
- the training delivery
- the assessment
- the AQF (Australian Qualifications Framework) levels
- impacts on learners
- implementation issues

Workshops

April – May 2026
FSO will hold workshops promoting interactive discussion on the Telecommunications Technology Qualifications Update Training Products. Workshops give the opportunity for a diverse range of stakeholders to discuss draft products; it also assists in maximising reach to rural and remote stakeholders. Commonwealth and state/territory government stakeholders and their representatives will be invited to participate in workshop discussions. During the workshops FSO will use online software tools to facilitate interactive synchronous feedback from participants including minority cohort groups.
- The link to enrol in the workshops will be made available on the project website.

Email Feedback

April – May 2026
FSO will promote the option of accepting email feedback on the Telecommunications Technology Qualifications Update Training Products from stakeholders.
- To provide email feedback please email telecommunications@futureskillsorganisation.com.au

Questionnaire

April – May 2026
FSO will provide a questionnaire promoting feedback on the Telecommunications Technology Qualifications Update training products. Questionnaires give the opportunity for a diverse range of stakeholders to provide feedback on draft products; it also assists in maximising reach to minority cohort stakeholders.

- The link to the questionnaire will be made available on the project website

Communications Advisory Group (CAG)

April – May 2026
FSO will utilise the existing CAG meeting to promote interactive discussion on the Telecommunications Technology Qualifications Update Training Products. The CAG gives the opportunity for subject matter experts to discuss draft products.

State and Territory Updates

FSO will utilise meetings with SRO/STAs and industry training bodies to promote interactive discussion and feedback on the Telecommunications Technology Qualifications Update Training Products. This gives the opportunity for SRO/STAs to discuss draft products. to discuss draft products. to discuss draft products.

Treatment of Feedback

Feedback captured during the consultation period will be reviewed by the Technical Committee for relevance to the training product. The Technical Committee will use their expertise to analyse the feedback and identify which feedback is to be incorporated within the training products.
Where feedback is not incorporated FSO will provide justification for exclusion.

Maintain a Consultation Log

March 2025 – April 2027
Throughout the development process, feedback will be captured in the project Consultation Log. The Consultation Log will include a high-level summary of feedback received and will be published to the project website at key points. It will include evidence of consultations, responses to feedback, and if relevant any dispute resolution, justification for feedback not incorporated, and issues not resolved.

Incorporating feedback

Determine revisions

May – June 2026
Information collated from consultations will be analysed to identify the Units of Competency and support for the update to the Communication Alliance Standards. Potential actions, responses and solutions will be developed through regular facilitated processes including advice from the Technical Committee, and where necessary other subject matter experts. FSO will endeavour to incorporate feedback to ensure the final products reflect a shared Registered Training Organisations (RTOs)and Industry view.

Validate revisions

June - July 2026
The Technical Committee will provide advice on the final draft training products and a statement to this effect forms part of the submission of the final products to the FSO Chief Executive Officer.

Undertake Draft 2 consultations (if required)

July 2026
Stakeholder engagement and collaboration will be open, proactive, inclusive, fair, and transparent across the VET system and industry. Multiple mechanisms will be used to collect feedback to inform the development process. These are designed to maximise participation opportunities and garner a comprehensive range of views and perspectives from stakeholders across Australia.

FSO will engage with members from the consultation group and a wider network of stakeholders to acquire feedback through various communications channels. These facilitated consultations give stakeholders an opportunity to discuss issues as a group and provide their feedback. This provides a rich source of information for training product development work and helps to determine consensus between stakeholders and divergent views.

For this project, stakeholders will have the ability to attend workshops, individual consultations and complete questionnaires. These activities will give stakeholders the ability to provide feedback on:
- the training design
- the training delivery
- the assessment
- the AQF (Australian Qualifications Framework) levels
- impacts on learners
- implementation issues

Workshops

July 2026
FSO will hold workshops promoting interactive discussion on the Telecommunications Technology Qualifications Update Training Products. Workshops give the opportunity for a diverse range of stakeholders to discuss draft products; it also assists in maximising reach to rural and remote stakeholders. Commonwealth and state/territory government stakeholders and their representatives will be invited to participate in workshop discussions. During the workshops FSO will use online software tools to facilitate interactive synchronous feedback from participants.
- The link to enrol in the workshops will be made available on the project website.

Email Feedback

July 2026
FSO will accept email feedback on the Telecommunications Technology Qualifications Update Training Products from stakeholders.
- To provide email feedback please email telecommunications@futureskillsorganisation.com.au

Questionnaire

July 2026
FSO will provide a questionnaire promoting feedback on the Telecommunications Technology Qualifications Update Training Products. Questionnaires give the opportunity for a diverse range of stakeholders to provide feedback on draft products; it also assists in maximising reach to minority cohort stakeholders.
- The link to the questionnaire will be made available on the project website

Communications Advisory Group (CAG)

July 2026
FSO will utilise the existing CAG meeting to promote interactive discussion and seek feedback on the Telecommunications Technology Qualifications Update Training Products. The CAG gives the opportunity for subject matter experts to discuss draft products.

State and Territory Updates

FSO will utilise meetings with SRO/STAs and industry training bodies to promote interactive discussion and seek feedback on the Telecommunications Technology Qualifications Update Training Products. This gives the opportunity for SRO/STAs to discuss draft products.

Treatment of Feedback

Feedback captured during the consultation period will be reviewed by the Technical Committee for relevance to the training product. The Technical Committee will use their expertise to analyse the feedback and identify which feedback is to be incorporated within the training products.
Where feedback is not incorporated FSO will provide justification for exclusion.

Provide justification

July – August 2026
Justification will be provided where consultation feedback is not implemented or broad consensus from stakeholders can not be reached, along with reasons why issues cannot be resolved. Any impact on learners and employment outcomes will be clearly identified.

Dispute resolution

July – August 2026
Where broad agreement cannot be achieved, FSO will engage with all relevant stakeholders to facilitate an outcome. Should a formal dispute be raised FSO will apply the Model Dispute Resolution Policy.

Senior Officials Check

Senior Responsible Officers

September – October 2026
FSO will provide the final draft training products and consultation log to the Senior Responsible Officers for a final review. During this minimum two-week period feedback provided from the Senior Responsible Officers will be added to the consultation log.

Finalisation and Submission Body and Skills Ministers' Endorsement

Finalisation and Submission

October – November 2026
Finalisation of Training Package Products and preparation of submission documentation.

Assurance Body and Skills Ministers' Approvals

December 2026 – February 2027
FSO will provide the final draft training products and consultation log to the Assurance Body for a final review. During this period the Assurance Body considers if the process was TPOF complaint. Any feedback provided from the Assurance Body will be responded to and if required the Training Package Products will be updated.

Upon endorsement of the Training Package Products the Assurance Body provides a recommendation to the Skills Ministers'.

The Skills Ministers' review the Training Package Products and either endorse or not endorse the Training Package Products. Non endorsed Training Package Products will require remedial action and resubmission.

Publication of training products

February 2027
The completed and endorsed training products will be released and published on the National Register of VET within 10 days of endorsement. Notification of the release along with the final submission documents will be published on the FSO project website once the release is publicly available.

Key Stakeholders

FSO will engage stakeholders throughout the training product development process from the following categories:

- employers and their representatives/peak bodies
- employees and their representatives/unions
- the Commonwealth, state and territory governments (including licensing and regulatory bodies)
- RTOs (Registered Training Organisations)
- educational experts
- learners and other interested stakeholders as appropriate (including those with disability-specific knowledge)
- other Jobs and Skills Councils, as appropriate.

Identified stakeholders for targeted consultations can be found at Appendix 1.

For further project information please contact telecommunications@futureskillsorganisation.com.au

Appendix 1: Proposed Stakeholders for Consultation

Employers, Industry and Peak Body Stakeholders

Organisation	State/Territory	Representation
NECA Training Ltd	National	Industry Group, Association and Peak Industry Body
Australian Computer Society	National	Industry Group, Association and Peak Industry Body
Before You Dig Australia Ltd	National	Industry Group, Association and Peak Industry Body
Energy Skills Queensland	QLD	Industry Group, Association and Peak Industry Body
CITT	National	Industry Group, Association and Peak Industry Body
CEDIA	National & International	Industry Group, Association and Peak Industry Body
IoT Alliance Australia	National	Industry Group, Association and Peak Industry Body
Australian Mobile Telecommunications Australia Ltd (AMTA)	National	Industry Group, Association and Peak Industry Body
Telstra	National	Employer
NBN Co Australia	National	Employer
Optus	National	Employer
ASIAL	National	Industry Group, Association and Peak Industry Body
ARATA	National	Industry Group, Association and Peak Industry Body
Fire Protection Australia	National	Industry Group, Association and Peak Industry Body
Communication Advisory Group	National	Industry Group, Association and Peak Industry Body

Employees & Unions

Organisation	State/Territory	Representation
Electrical Trades Union Queensland and Northern Territory (ETU QLD&NT)	QLD & NT	Electrical workers
Communication Workers Union of Australia (CWU)	National	Communication industry workers

Commonwealth, state and territory governments (inc. regulatory bodies)

Organisation	State/Territory	Representation
ISACNT - Industry Skills Advisory Council NT	NT	Industry Training Council NT Gov
Energy Skills Queensland	QLD	Industry Training Council QLD Gov - Workforce skills
FAPSTC - Financial, Administrative and Professional Services Training Council	WA	Industry Training Council – WA
South Australian Skills Commission	SA	State Govt and ISCs - SA
Skills Tasmania	TAS	State Govt and ISCs - TAS
Business Skills Victoria	VIC	Industry Training Council - VIC
ACFIPS – Arts, Communications, Finance Industries & Property Services	NSW	ITAB – NSW
Skills Canberra	ACT	Industry Training Council - ACT
Australian Communications and Media Authority (ACMA)	National	Communications regulator

Organisation	State/Territory	Representation
ITAB Australia Cabler Registry Services an ACMA accredited Cabler Registrar for the telecommunications industry	National	Cabler Registrar
Fire Protection Australia	National	Cabler Registrar
Electrical Manufacturing Utilities Industry Training Council	WA	Industry Training Council

RTO and educational expert Stakeholders

Organisation	State/Territory	Representation
ACTA COLLEGE PTY LTD	National	Private RTO
JB Hunter Technology Pty Ltd	National	Private RTO
Milcom Communications Pty Ltd	National	Private RTO
Ramsden Telecommunications Training Pty Ltd	National	Private RTO
Institute of Training and Further Education Pty Ltd	National	Private RTO
Aspire Education and Training	WA	Private RTO
ASH Pty Ltd	National	Private RTO
BHI	VIC	Private RTO
PM2 Pty Ltd	National	Private RTO
Skilling WA Pty Ltd	National	Private RTO
Aspire Education and Training Pty Ltd	WA	Private RTO
TAFE NSW and NBN HFC contractor	NSW	TAFE
BROADBAND CONNECT PTY LTD	National	Private RTO
Skills Recognition International Pty Ltd	National	Private RTO
Aurora Training Institute Pty Ltd	National	Private RTO
AUSTRALIAN COLLEGE OF DIGITAL TECHNOLOGIES PTY LTD	National	Private RTO
PRECEPT EDUCATION PTY LTD	National	Private RTO
1 SDO TRAINING PTY LTD	National	Private RTO
Box Hill Institute	VIC	TAFE
National Institute of Technology	WA	Private RTO
Technical and Further Education Commission	NSW, VIC	TAFE
National Institute of Technology	WA	Private RTO
NATIONAL INSTITUTE OF TECHNOLOGY PTY. LTD.	WA	Private RTO
Frontier Training and Technology Pty Ltd	National	Private RTO
CVM Academy Pty Ltd	National	Private RTO
Ability Associates Australia	VIC	Private RTO
TAFE Queensland	QLD	TAFE
Skills Recognition International	National & International	Private RTO
iTFE	NSW	Private RTO
Chisholm	VIC	TAFE
Federation Training	VIC	University

State and territory governments - SRO Stakeholders

Organisation	State/Territory	Representation
Skills Canberra	ACT	SRO
Department of Trade, Business and Innovation	NT	SRO
Department of Education	NSW	SRO
Department of Trade, Employment and Training	QLD	SRO
South Australian Skills Commission	SA	SRO
Skills Tasmania	TAS	SRO
Department of Jobs, Skills, Industry and Regions	VIC	SRO
Department of Training and Workforce Development	WA	SRO

Jobs and Skill Council Stakeholders

Organisation	State/Territory	Representation
Skills Insight	National	JSC
Service and Creative Skills Australia	National	JSC
Powering Skills Organisation	National	JSC
Manufacturing Industry Skills Alliance	National	JSC
Mining and Automotive Skills Alliance	National	JSC
Industry Skills Australia	National	JSC
Public Skills Australia	National	JSC
HumanAbility	National	JSC
BuildSkills Australia	National	JSC